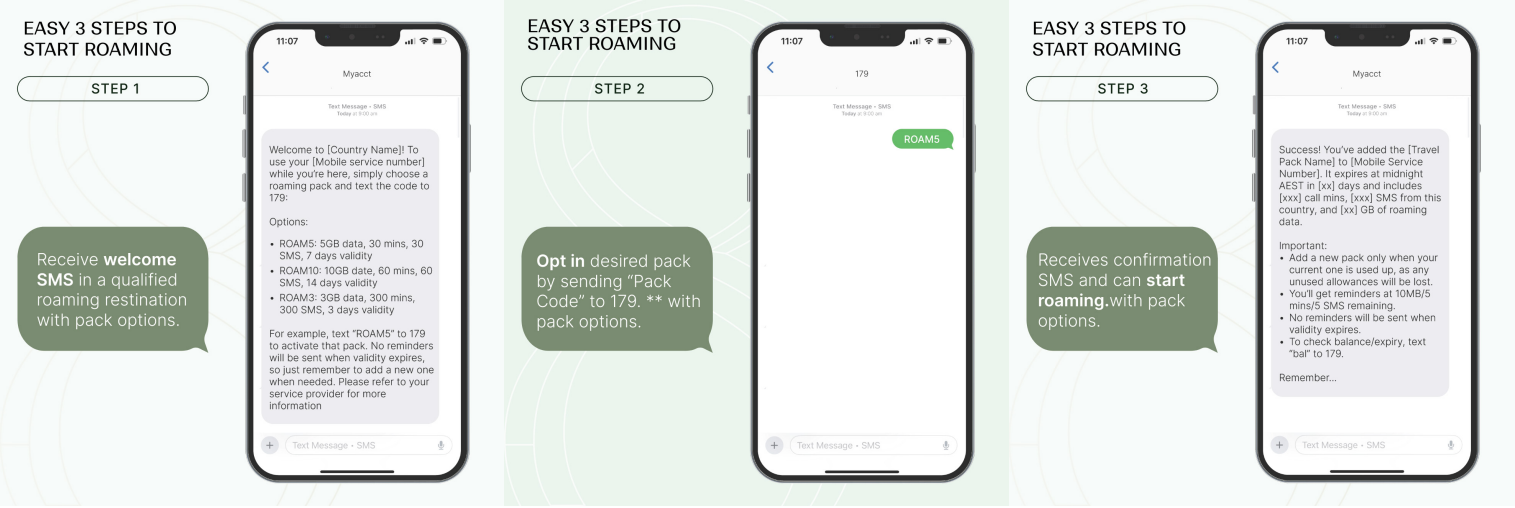
# INTERNATIONAL ROAMING PACKS

## Information Guide

From December 2025

| Pack Code | ROAM5 | ROAM10 | ROAM3 |
|---|---|---|---|
| Pack Name | 5GB Travel Pack | 10GB Travel Pack | 3GB Travel BizPack |
| Data Inclusions | 5GB | 10GB | 3GB |
| Call Inclusions | 30 Mins | 60 Mins | 300 Mins |
| SMS Inclusions | 30 SMS | 60 SMS | 300 SMS |
| Validity | 7 Days | 14 Days | 3 Days |
| Cost | $ 45.00 | $ 72.00 | $ 75.00 |

## Activate International Roaming in 3 Steps




Telstra Wi-Fi Calling and SMS are supported on compatible devices when connected to Wi-Fi.

## Seamless Activation

◊ Once you arrive overseas, you'll receive an SMS. Simply Reply with your selected pack code to 179 to activate international roaming.

**Usage & Self-Service**

◊ Check your remaining balance at any time by texting BAL to 179. You'll receive SMS alerts when you reach 50%, 85%, 95%, and 100% of your data allowance.

## How Roaming Packs Work

◊ Roaming Pack expire at 11:59:59 PM Sydney time (AEDT) on the expiry date, no matter where the service is used.

◊ Roaming packs come with different validity durations, however all packs begin and end at midnight AEST. If a pack is activated after midnight, it will still expire at midnight AEST on its expiry date.

◊ The period from when the pack is activated until midnight AEST that day is excluded from the validity period

◊ If multiple roaming packs are active at the same time, usage will be deducted from the pack with the earliest expiry date.

**Exception**: If you add the same roaming pack, your allowances will reset

## Roaming Pack Billing Details

The roaming pack amount will be charged to your account and added to your billing cycle. This charge will appear in the bill summary along with your regular usage charges.

## INTERNATIONAL ROAMING PACK COUNTRY LIST

| | |
|---|---|
| **Europe & Central Asia** | Austria, Belgium, Bulgaria, Croatia, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, North Macedonia, Netherlands, Norway, Poland, Portugal, Romania, Slovak Republic, Slovenia, Spain, Sweden, Switzerland, Turkey, UK, Isle of Man, Channel Island (Guernsey) |
| **Middle East & Africa** | Egypt, Israel, Kenya, Nigeria, Qatar, Saudi Arabia, South Africa, UAE |
| **Asia-Pacific** | Cambodia, China, Fiji, Hong Kong, India, Indonesia, Japan, Macao, Malaysia, New Zealand, Papua New Guinea, Philippines, Samoa, Singapore, South Korea, Sri Lanka, Taiwan, Thailand, Tonga, Vanuatu, Vietnam |
| **Americas** | Brazil, Canada, Chile, Colombia, Mexico, USA |

- If the country you're visiting isn't listed, we recommend purchasing a local SIM card once you arrive in that country. This ensures you have access to local networks and can avoid expensive international roaming charges. Local SIM cards are typically available for purchase at airports, convenience stores, or mobile phone shops in most countries.
- Roaming packs prices (excl. GST for overseas use)
- Customer Support Phone Number: 1800921212