8NETWORKS

Critical Information Summary Data Only Plans

EFFECTIVE OCTOBER 2026

Services Description	Data-only mobile service (no calls or SMS). For use in Australia only. A compatible 4G/5G device is required. Minimum term: 1 month (month-to-month, auto-renews monthly unless cancelled). Minimum monthly charge: $30–$60 per month (includes GST, depends on plan selected). Maximum monthly charge: Not calculable (optional data bolt-ons may increase your monthly cost) Maximum early termination charge: $0

Prices Includes GST	$30	$45	$55	$60
Included data in Australia	45GB	100GB	150GB	180GB
Cost per MB of included data 1GB = 1024 MB	$0.00065 / MB	$0.00044 / MB	$0.00036 / MB	$0.00033 / MB
Offer Limitation	This service is for Data only, does not include calls or SMS.			
Data Banking	Up to 1000GB			
Network access	5G			
Max Upload/Download Speed in Mbps	150/150	150/150	250/250	250/250
Number Porting	You have the option to transfer your existing phone number from your current provider for free.			
Plan term	1 Month.			
Data Bolt-ons (in Australia)	Users can opt for a 2GB Auto Data Bolt-On, a 1GB Manual Data Bolt-On, each priced at $10 and $10 respectively.			
Exit Fees	Although there are NO exit fees; however, you should be aware that you will not get back any refunds, or credit refund for unused days in your current billing period.			

Typical Speeds

4G networks typically deliver speeds between 2–100Mbps, while 5G can range from 10–250Mbps, provided you have a 5G-capable device and plan. Actual speeds are usually lower and depend on factors like location, device quality, distance from the tower, network congestion, environmental conditions, and server performance.

Changing plans

You can change your plan to a higher or lower value by contacting 8 Networks support at no fee. Changes take effect at the end of your billing cycle. Immediate changes incur full payment for the new plan plus one month in advance, and any prepaid amounts for the previous plan are non-refundable.

Data Banking

Unused data rolls over each month into your data bank, up to 1000GB. Unused purchased data also carries over. Upgrading your plan keeps your banked data, but downgrading deletes it. Suspended services keep existing data but stop accumulating more. If a service is terminated or ported out, all data is lost, and accumulation restarts. Data banking applies only within Australia and not while roaming.

Canceling the 8 Networks Service

If you port your service to another provider, your 8 Networks service will usually cancel once the transfer completes and billing should stop. If you want to cancel without porting out, or if you are unsure whether your service has cancelled, please contact 8 Networks before your next billing date. Any outstanding charges (including your final bill) remain payable.

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Information about your service

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Billing date, notices and amounts, period

The billing cycle runs from the 28th to the 27th. Bills are issued 3–5 days after the 28th by email or post (paper bills cost $2.50). You can manage usage and payments via your online 8Networks account. Services renew monthly unless canceled or transferred, and payments made are non-refundable.

Conditions of Service

To ensure continued service, accounts must be paid by the due date. Failure to do so may result in service restriction, suspension, or cancellation. All Terms and Conditions are available at: https://8networks.com.au/terms

Data and call usage information

You can track your 8 Networks usage by logging into your account or dialing *179# on your phone. SMS alerts notify you at 50%, 85%, and 100% data usage, though updates may be up to 48 hours old. You'll also receive an SMS each time a 1GB data top-up is added.

Contact us

Email: info@8networks.com.au
Chat: Live chat on 8 Networks website (www.8networks.com.au)
Customer Care: 1800 921 212
Sales number: 0851225190
Monday to Friday 9AM-7PM AET
Sat&Sun (Technical Support)- 9AM - 5PM AET

Legal terms and conditions

This document provides a summary of 8 Networks' standard services only. Full and legally binding terms and conditions are available on the 8 Networks website. From time to time, promotional offers may apply and include variations, discounts, or additional benefits. Where a promotion applies, its specific terms will take precedence over this summary.

Payment Options

Monthly charges and any additional usage fees are due on the 8th. Payments can be made via Direct Debit using either a bank account or credit/debit card. Direct debit incurs no processing fees. For more details, please visit www.8networks.com.au.

First Billing Period Statement

Your first bill includes a prorated charge from activation plus the full upcoming cycle, so it may be higher than future bills. From the second cycle onward, only regular monthly charges apply unless services change or extra fees are added.

Annual Price Review

Mobile plan prices are reviewed each year and may change based on CPI. Any changes take effect from the September billing cycle, and customers will be notified in advance.

Complaints (internal dispute resolution)

If you have a complaint, please contact 8 Networks first so we can try to resolve it:
Email: info@8networks.com.au
Phone: 1800 921 212
Live chat: www.8networks.com.au
If you're not satisfied with our response, you can contact the Telecommunications Industry Ombudsman (TIO) on 1800 062 058 or visit www.tio.com.au.